

Viking Steel Structures - 100 Day Policy

Please note that the lead time and the 100 days will begin from the time the customer informs the manufacturer their site is 100% level and ready, and that the customer has a permit in hand in the event a permit is needed. In the event that lead time goes over 100 days the customer may choose to either receive 10% off the remaining balance and wait for the installation of the structure! Or may choose to cancel the order and receive a full refund of their deposit!

Weekends and holidays do not count towards the 100 days! Anything out of our control (enforced lockdowns, hurricanes, snow storms) will also not count towards the 100 days. If the manufacturer calls the customer to schedule a delivery date and the customer cancels the set date the 100 days will restart and begin from that point forward!